



# **PRIORITY** waste

## **CITY OF FLINT**

**Provider of Waste, Recycling and Yard Waste Services!**

**Call Us: (586) 228-1200 or toll free  
at (855) WASTE-65 or (855) 927-8365**



**Ask about our dumpster services!**

**Connect With Us**    

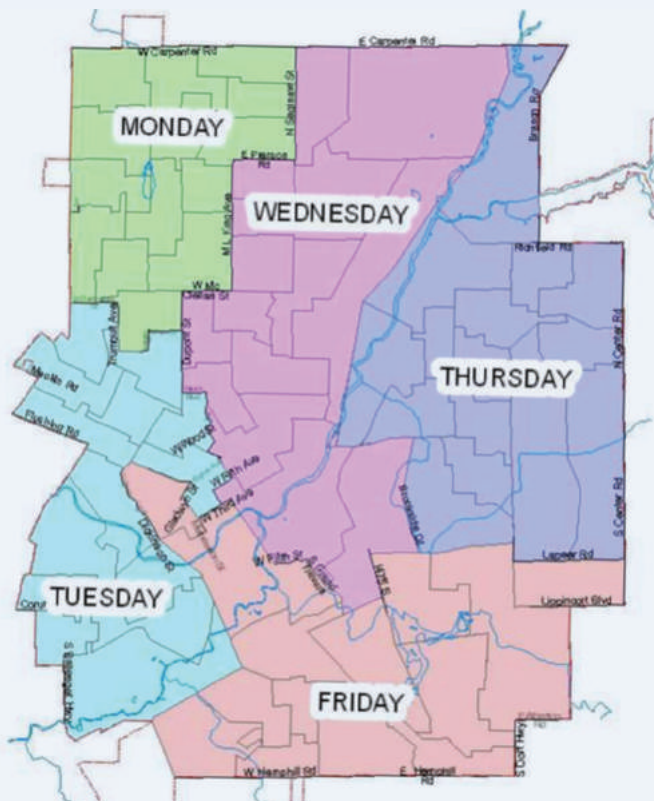
 [flintsupport@prioritywaste.com](mailto:flintsupport@prioritywaste.com)

 [www.prioritywaste.com](http://www.prioritywaste.com)



## COMPOST COLLECTION

- ✓ Acceptable Yard Waste: grass clippings, leaves, shrubs and brush trimmings (under 6 inches in diameter and less than 4 feet in length)
- ✓ Unacceptable Yard Waste: sod, pet waste, dirt, rocks, trash, root balls, branches, plastics.
- ✓ Weekly collection starts April 1st and ends November 30th.
- ✓ We will collect Christmas Trees the 3 weeks following Christmas.
- ✓ All compost material must be placed in paper bags with a maximum capacity of 32 gallons or an open container with a maximum capacity of 32 gallons weighing less than 50 pounds.



## SOLID WASTE COLLECTION

- ✓ Your service day will remain the same as the current schedule. See the map for details regarding what day you will receive service.
- ✓ The time you are serviced is subject to change week to week. We will be servicing from 7am to 7pm. It is recommended you put out your materials the night before service and do not remove until your materials have been picked up.
- ✓ Solid waste includes household waste, food waste, and general rubbish.
- ✓ We recommend to always use a container as opposed to having loose bags at the curb. This helps reduce the spread of materials due to bags breaking because of weather or animals getting into them before collection.
- ✓ Bulk Item service is allowed. Items included in the bulk waste collection, but not limited to, are washers, dryers, microwave ovens, stoves, hot water tanks, carpet and pads (cut into 4 ft sections, less than 60 pounds each), indoor/outdoor furniture, etc. Doors must be taken off of refrigerators, washers, dryers, and others that have doors for child safety purposes. If you are not sure about an item, please call us at **(586) 228-1200**.
- ✓ Residents disposing of Freon bearing appliances must have the Freon removed and have a licensed technician's tag before collection.

## RECYCLE COLLECTION ACCEPTABLE RECYCLING MATERIALS

- ✓ Clean Plastic Bottles & Containers #1, 2, 4, 5
- ✓ Clean Food & Beverage Cans or Cartons
- ✓ Paper
- ✓ Clean Flattened Cardboard & Paperboard
- ✓ Clear & Colored Glass Bottles

Recycling materials must be contained in a **RECYCLE** labeled container. For more information on acceptable/unacceptable materials go to [www.PriorityWaste.com/cities-we-serve/flint](http://www.PriorityWaste.com/cities-we-serve/flint)



# FREQUENTLY ASKED QUESTIONS

## WHERE SHOULD I PUT MY TRASH, RECYCLING, AND COMPOST?

We will be providing services for trash, recycling, and compost materials all on the same day following the service map (located in this brochure and our website). It is best to have the three different materials at least 3 feet apart from each other for easy identification for the crews when collecting. Place them on the curb and away from vehicles and mailboxes.

## WHEN WILL MY TRASH, RECYCLING, AND COMPOST BE PICKED UP? WHY DOES THE TIME OF SERVICE CHANGE?

We will follow the service map (located in this brochure and our website) to collect your trash, recycling, and compost materials. Trash and Recycling services are weekly year round. Compost is collected on the same service day from April 1st through November 30th.

Our trucks operate inside the city from **7am** until **7pm** on your service day. If you have not received your service by 7pm on your scheduled service day, you can go to our website [www.PriorityWaste.com/cities-we-serve/flint](http://www.PriorityWaste.com/cities-we-serve/flint) and report the missed stop or call us at **(586) 228-1200** after 8am the next day.

**YOUR SERVICE TIME MAY CHANGE FROM WEEK TO WEEK. IT IS BEST TO PLACE YOUR MATERIALS AT THE CURB AFTER 6PM THE NIGHT BEFORE YOUR SCHEDULED SERVICE DAY.**

## HOW DO I SCHEDULE A BULK ITEM PICK UP?

Items that will not fit into a 96 gallon or smaller cart or container because of size, can still be picked up on the regularly scheduled service day as long as they are placed at the curb. Residents are not required to call ahead and schedule a bulk item pickup. Bulk items to be picked up shall include but not be limited to, washers, dryers, microwave ovens, stoves, hotwater heaters, carpet and pads cut into 4ft sections and under 60lbs, furniture, storm doors and windows, lawn furniture, as well as other items. If you are unsure if we will collect it, please call us at **(586) 228-1200**.

## WHAT HAPPENS WHEN A HOLIDAY FALLS ON OR BEFORE MY SERVICE DAY?

In the event a holiday falls on or before your collection day, your collection day will be move to the following business day. Holidays that affect your service are **New Years Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day**. If a holiday falls on a weekend day, your collection day will not be affected.

## MORE QUESTIONS?

Visit [www.PriorityWaste.com](http://www.PriorityWaste.com) or

[www.PriorityWaste.com/cities-we-serve/flint](http://www.PriorityWaste.com/cities-we-serve/flint)

Or call Priority Waste's Customer Service Line at **(586) 228-1200**



# HELLO CITY OF FLINT!

On October 1, 2021 you will see a new friendly face providing you with exceptional collection services. Priority Waste was chosen to be your new residential waste, recycling, and compost collection provider. You will see that the Priority Waste difference is smiling crew members happy to be an active member in keeping the City of Flint clean.

Priority Waste is a locally owned, Michigan based waste, recycling, and compost collection company. We started our journey in February 2018 with the ideology to raise the standards for collection services. We wake up every day to be better than the previous day and be the best in the industry.

Your collection day will stay the same as it currently is. We recommend having your materials at the curb 6pm or later the night before in order to have them ready when we arrive. We realize getting to know your community will be an ongoing event for the first few weeks. We aim to be the most efficient in our service and will adjust our routing to meet that expectation. Your individual service time will change from week to week as we optimize our service routing. Details regarding the service and frequently asked questions are inside this brochure.

Check our website [www.PriorityWaste.com](http://www.PriorityWaste.com) for updates about your service, our company, and a digital copy of this brochure.

