



PRIORITY

CITY OF FLINT

Provider of Waste, Recycling and Yard Waste Services!

Call Us: (586) 228-1200 or toll free
at (855) WASTE-65 or (855) 927-8365



Ask about our dumpster services!

Connect With Us    

 flintsupport@prioritywaste.com

 www.prioritywaste.com

FREQUENTLY ASKED QUESTIONS

WHERE SHOULD I PUT MY TRASH, RECYCLING, AND COMPOST?

We will be providing services for trash, recycling, and compost materials all on the same day following the service map (located in this brochure and our website). It is best to have the three different materials at least 3 feet apart from each other for easy identification for the crews when collecting. Place them on the curb and away from vehicles and mailboxes.

WHEN WILL MY TRASH, RECYCLING, AND COMPOST BE PICKED UP? WHY DOES THE TIME OF SERVICE CHANGE?

We will follow the service map (located in this brochure and our website) to collect your trash, recycling, and compost materials. Trash and Recycling services are weekly year round. Compost service period: First full week in April until end of November.

Our trucks operate inside the city from **7am** until **7pm** on your service day. If you have not received your service by 7pm on your scheduled service day, you can go to our website www.PriorityWaste.com/cities-we-serve/flint and report the missed stop or call us at **(586) 228-1200** after 8am the next day.

YOUR SERVICE TIME MAY CHANGE FROM WEEK TO WEEK. IT IS BEST TO PLACE YOUR MATERIALS AT THE CURB AFTER 6PM THE NIGHT BEFORE YOUR SCHEDULED SERVICE DAY.

HOW DO I SCHEDULE A BULK ITEM PICK UP?

Items that will not fit into a 96 gallon or smaller cart or container because of size, can still be picked up on the regularly scheduled service day as long as they are placed at the curb. Residents are not required to call ahead and schedule a bulk item pickup. Bulk items to be picked up shall include but not be limited to, washers, dryers, microwave ovens, stoves, hotwater heaters, carpet and pads cut into 4ft sections and under 60lbs, furniture, storm doors and windows, lawn furniture, as well as other items. If you are unsure if we will collect it, please call us at **(586) 228-1200**.

WHAT HAPPENS WHEN A HOLIDAY FALLS ON OR BEFORE MY SERVICE DAY?

In the event a holiday falls on or before your collection day, your collection day will be move to the following business day. Holidays that affect your service are **New Years Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day**. If a holiday falls on a weekend day, your collection day will not be affected.

MORE QUESTIONS?

Visit www.PriorityWaste.com or www.PriorityWaste.com/cities-we-serve/flint or call Priority Waste's Customer Service Line at **(586) 228-1200**



HELLO CITY OF FLINT!

Priority is the City of Flint's residential waste, recycle and compost collection provider. We are proud to be a part of keeping the City of Flint a clean and safe place for residents to live, work and play.

Priority is a locally owned, Michigan based waste, recycling and compost collection company. We started in February 2018 with the ideology to raise the standards for collection services. We wake up every day to be better than the previous day and be the best in the industry.

Please use the map enclosed in this with this brochure for the collection day based on where you live. We recommend having your materials at the curb 7pm or later the night before, but must be to the curb by 6am on your collection day in order to have your waste, recycle and compost ready when we arrive. We aim to be the most efficient in our service and to exceed your expectations. Your individual service time may vary from time to time based on weather, construction or other factors that may affect your collection times. Details regarding the service and frequently asked questions are inside this brochure.

Check our website www.prioritywaste.com for updates about your service, our company, and a digital copy of this brochure.

